

ZOMODO OFFICIAL WARRANTY

2025 PRODUCT WARRANTY INFORMATION



304 STAINLESS STEEL SINKS

LIFETIME LIMITED WARRANTY

COLLECTIONS: KITCHEN | BATHROOM | BOUTIQUE

ZOMODO Canada hereafter referred to as ZOMODO, warrants its stainless-steel sink basin(s) to be free of defects in material and workmanship during normal residential usage for as long as the original consumer owns their home.

All other components such as waste kit assemblies including but not limited to: strainer cup(s), rubber gaskets, sound deadening pad(s), etc. carry ZOMODO's **ONE** (1) year limited warranty unless otherwise specified.

Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

This warranty applies only to ZOMODO products purchased and installed in Canada.

ZOMODO will, at its election, repair, replace, or make appropriate adjustment where ZOMODO inspection discloses any such defects occurring in normal usage. Proof of purchase (original sales receipt) must be provided to ZOMODO with all warranty claims. ZOMODO is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of ZOMODO exceed the purchase price of the product. All transportation costs to and from the point of purchase will be the responsibility of the purchaser. Any sink returned must be in the original packaging and include all the accompanying accessories, parts and documentation.

Commercial Warranty - If this product is used commercially or used outside of Canada, ZOMODO warrants the product to be free from defects in material and workmanship for **ONE** (1) year from the date of purchase, with all other terms of this warranty applying except duration.

Care and Maintenance - NEVER clean stainless steel with any type of scrubbing pad or object that contains metal. Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for ZOMODO products. This will VOID the warranty. See product care recommendations at: WWW.ZOMODO.CA/PRODUCTCARE.

WHAT IS NOT COVERED:

This warranty does not cover products that were discontinued when purchased or display products, whether such products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting in neglect, misuse, abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the product, or failure to follow care, cleaning or installation instructions provided by Zomodo.

Zomodo Canada recommends that all ZOMODO products be installed by a fully licensed and insured trade professional with experience in the installation of kitchen and/or bathroom manufactured goods.

LEGAL DISCLAIMER:

ZOMODO does not warrant any transport damage that may occur during third party shipping of any products. ZOMODO's warranty is only to the original purchaser. ZOMODO also takes no responsibility for any incidental or third-party damages caused directly or indirectly by ZOMODO products.

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PEARLARC® PVD COLOURED & PLATINUM 304 STAINLESS STEEL SINKS

LIFETIME LIMITED WARRANTY

COLLECTIONS: KITCHEN | BATHROOM | BOUTIQUE

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All other components such as waste kit assemblies including but not limited to: strainer cup(s), rubber gaskets, sound deadening pad(s), etc. carry ZOMODO's **ONE** (1) year limited warranty unless otherwise specified.

Dulling of the PearlArc® colour finish or resin coating, scratching, staining and acid or alkaline etching of the finish over time due to use, hot food prep containers, utensils, pots/pans, etc., cleaning practices or prolonged hard water exposure are not manufacturing defects but are indicative of normal wear and tear.

This warranty applies only to ZOMODO products purchased and installed in Canada.

ZOMODO will, at its election, repair, replace, or make appropriate adjustment where ZOMODO inspection discloses any such defects occurring in normal usage. Proof of purchase (original sales receipt) must be provided to ZOMODO with all warranty claims. ZOMODO is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of ZOMODO exceed the purchase price of the product. All transportation costs to and from the point of purchase will be the responsibility of the purchaser. Any sink returned must be in the original packaging and include all the accompanying accessories, parts and documentation.

Commercial Warranty - If this product is used commercially or used outside of Canada, ZOMODO warrants the product to be free from defects in material and workmanship for **ONE** (1) year from the date of purchase, with all other terms of this warranty applying except duration.

Care and Maintenance - NEVER clean stainless steel with any type of scrubbing pad or object that contains metal. Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for ZOMODO sinks. This will VOID the warranty. See product care recommendations at: WWW.ZOMODO.CA/PRODUCTCARE.

WHAT IS NOT COVERED:

This warranty does not cover products that were discontinued when purchased or display products, whether such products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting in neglect, misuse, abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the product, or failure to follow care, cleaning or installation instructions provided by Zomodo.

Zomodo Canada recommends that all ZOMODO products be installed by a fully licensed and insured trade professional with experience in the installation of kitchen and/or bathroom manufactured goods.

LEGAL DISCLAIMER:

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SOAP DISPENSERS & ACCESSORIES

LIMITED WARRANTY

COLLECTIONS: KITCHEN | BATHROOM | BOUTIQUE

ZOMODO Canada hereafter referred to as ZOMODO, warrants its stainless-steel soap dispensers' body and nozzle, colanders and drainer trays to be free of defects in material and workmanship during normal residential usage for as long as the original consumer owns their home.

ZOMODO warrants the soap dispensers plastic pump system and bottle for a period of **FIVE (5)** years or 30,000 cycles from the date of purchase.

All other accessories such as but not limited to: bamboo or Fibre-Rock cutting boards, bottom grids, thin and wide rail roll mats, drain covers, dish baskets, glass sink covers, etc. carry ZOMODO's **ONE (1)** year limited warranty from the date of purchase unless otherwise specified.

Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

This warranty applies only to ZOMODO products purchased and installed in Canada.

ZOMODO will, at its election, repair, replace, or make appropriate adjustment where ZOMODO inspection discloses any such defects occurring in normal usage. Proof of purchase (original sales receipt) must be provided to ZOMODO with all warranty claims. ZOMODO is not responsible for removal, installation, labor charges, or other incidental or consequential costs.

Commercial Warranty - If this product is used commercially or used outside of Canada, ZOMODO warrants the product to be free from defects in material and workmanship for **ONE (1)** year from the date of purchase, with all other terms of this warranty applying except duration.

Care and Maintenance - NEVER clean stainless steel with any type of scrubbing pad or object that contains metal. Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for ZOMODO products. This will VOID the warranty. See product care recommendations at: WWW.ZOMODO.CA/PRODUCTCARE.

WHAT IS NOT COVERED:

This warranty does not cover products that were discontinued when purchased or display products, whether such products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting in neglect, misuse, abuse, carelessness, accident, hard water or mineral deposits, scratching or chipping of outer finish, exposure to corrosive materials due to but not limited to the dispensing of high viscous and non-soap liquids, improper maintenance, alteration of the product, or failure to follow care, cleaning or installation instructions provided by Zomodo.

Zomodo Canada recommends that all ZOMODO products be installed by a fully licensed and insured trade professional with experience in the installation of kitchen and/or bathroom manufactured goods.

LEGAL DISCLAIMER:

ZOMODO does not warrant any transport damage that may occur during third party shipping of any products. ZOMODO's warranty is only to the original purchaser. ZOMODO also takes no responsibility for any incidental or third-party damages caused directly or indirectly by ZOMODO products.

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304 STAINLESS STEEL FAUCETS

LIFETIME LIMITED WARRANTY

COLLECTIONS: KITCHEN | BATHROOM | BOUTIQUE

ZOMODO Canada hereafter referred to as ZOMODO, warrants the structure and finish* of the faucet to be free from defects in material and workmanship under normal usage for as long as the original purchaser resides in the residence in which the faucet was first installed. When used in a leased or rented residential single or multi-family unit, including duplexes, townhomes, condominiums, and apartments, ZOMODO warrants the faucet to be free from defects in material and workmanship for a period of **FIVE (5)** years to the original consumer who owns the property but does not live there.

ZOMODO warrants the faucet's spray head assembly (including the engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicone and stainless steel of the product to be free from defects in material and workmanship under normal usage for a period of **ONE (1)** year from date of purchase.

If the faucet should leak or drip during normal usage within the warranty period, ZOMODO will, free of charge, mail the required part i.e. washer, spray head, hose, etc. necessary to put the faucet in working condition.

ZOMODO warrants the faucet's cartridge to be free from defects in material and workmanship under normal usage for a period of **FIVE (5)** years from date of purchase.

*ZOMODO warrants that Brushed (BR) stainless steel finishes on ZOMODO faucets will be free of manufacturing defect for the LIFETIME of the faucet. All other finishes on ZOMODO faucets will be free of manufacturing defect for **FIVE (5)** years from the original date of purchase. ZOMODO's warranty does not cover finish scratches or blemishes during regular use of the faucet.

This warranty applies only to ZOMODO faucets purchased and installed in Canada.

ZOMODO will, at its election, repair, replace, or make appropriate adjustment where ZOMODO inspection discloses any such defects occurring in normal usage. Proof of purchase (original sales receipt) must be provided to ZOMODO with all warranty claims. ZOMODO is not responsible for removal, installation, labor charges, or other incidental or consequential costs.

Commercial Warranty - If this product is used commercially or used outside of Canada, ZOMODO warrants the product to be free from defects in material and workmanship for **FIVE (5)** years from the date of purchase, with all other terms of this warranty applying except duration.

Care and Maintenance - NEVER clean stainless steel with any type of scrubbing pad or object that contains metal. Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for ZOMODO products. This will VOID the warranty. See product care recommendations at: WWW.ZOMODO.CA/PRODUCTCARE.

WHAT IS NOT COVERED:

This warranty does not cover products that were discontinued when purchased or display products, whether such products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting in neglect, misuse, abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the product, or failure to follow care, cleaning or installation instructions provided by Zomodo.

Zomodo Canada recommends that all ZOMODO products be installed by a fully licensed and insured trade professional with experience in the installation of kitchen and/or bathroom manufactured goods.

LEGAL DISCLAIMER:

ZOMODO does not warrant any transport damage that may occur during third party shipping of any products. ZOMODO's warranty is only to the original purchaser. ZOMODO also takes no responsibility for any incidental or third-party damages caused directly or indirectly by ZOMODO products.

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316 MARINE GRADE RESIDENTIAL OUTDOOR STAINLESS STEEL SINKS

LIFETIME LIMITED WARRANTY

COLLECTION: ALFRESCO

Pending proper care and winterization of outdoor plumbing products is exercised routinely, ZOMODO's warranty for 316 marine grade residential outdoor stainless steel sinks is as follows:

ZOMODO Canada hereafter referred to as ZOMODO, warrants its 316 stainless-steel sink basin to be free of defects in material and workmanship during normal residential usage for as long as the original consumer owns their home.

Other components such as sink waste kit assemblies including but not limited to: strainer cup(s), rubber gaskets, sound deadening pad(s), etc. carry ZOMODO's **ONE** (1) year limited warranty unless otherwise specified.

Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

This warranty applies only to ZOMODO products purchased and installed in Canada.

ZOMODO will, at its election, repair, replace, or make appropriate adjustment where ZOMODO inspection discloses any such defects occurring in normal usage. Proof of purchase (original sales receipt) must be provided to ZOMODO with all warranty claims. ZOMODO is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of ZOMODO exceed the purchase price of the product. All transportation costs to and from the point of purchase will be the responsibility of the purchaser. Any sink returned must be in the original packaging and include all the accompanying accessories, parts and documentation.

Commercial Warranty - If this product is used commercially or used outside of Canada, ZOMODO warrants the product to be free from defects in material and workmanship for **ONE** (1) year from the date of purchase, with all other terms of this warranty applying except duration.

Care and Maintenance – NEVER clean stainless steel with any type of scrubbing pad or object that contains metal. Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for ZOMODO products. This will VOID the warranty. See product care recommendations at: WWW.ZOMODO.CA/PRODUCTCARE.

Winterization – For proper maintenance and product servicing for colder months, please visit WWW.ZOMODO.CA/PRODUCTCARE for winterization instructions. Improper or lack of servicing of outdoor plumbing fixtures may void the warranty.

WHAT IS NOT COVERED:

This warranty does not cover products that were discontinued when purchased or display products, whether such products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting in neglect, misuse, abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the product, or failure to follow care, cleaning or installation instructions provided by Zomodo.

Zomodo Canada recommends that all ZOMODO products be installed by a fully licensed and insured trade professional with experience in the installation of kitchen and/or bathroom manufactured goods.

LEGAL DISCLAIMER:

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316 MARINE GRADE RESIDENTIAL OUTDOOR STAINLESS STEEL FAUCETS

LIFETIME LIMITED WARRANTY

COLLECTION: ALFRESCO

Pending proper care and winterization of outdoor plumbing products is exercised routinely, ZOMODO's warranty for 316 marine grade residential outdoor stainless steel faucets is as follows:

ZOMODO Canada hereafter referred to as ZOMODO, warrants its 316 stainless-steel faucet structures to be free of defects in material and workmanship during normal residential usage for as long as the original consumer owns their home.

ZOMODO warrants the faucet's spray head assembly (including the engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicone and stainless steel of the product to be free from defects in material and workmanship under normal usage for a period of **ONE** (1) year from date of purchase.

ZOMODO warrants the faucet's cartridge to be free from defects in material and workmanship under normal usage for a period of **FIVE** (5) years from date of purchase.

*ZOMODO warrants that Brushed (BR) stainless steel finish on ZOMODO faucets will be free of manufacturing defect for the LIFETIME of the faucet. ZOMODO's warranty does not cover finish scratches or blemishes during regular use of the faucet.

Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

This warranty applies only to ZOMODO products purchased and installed in Canada.

ZOMODO will, at its election, repair, replace, or make appropriate adjustment where ZOMODO inspection discloses any such defects occurring in normal usage. Proof of purchase (original sales receipt) must be provided to ZOMODO with all warranty claims. ZOMODO is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of ZOMODO exceed the purchase price of the product. All transportation costs to and from the point of purchase will be the responsibility of the purchaser. Any sink returned must be in the original packaging and include all the accompanying accessories, parts and documentation.

Commercial Warranty - If this product is used commercially or used outside of Canada, ZOMODO warrants the product to be free from defects in material and workmanship for **ONE** (1) year from the date of purchase, with all other terms of this warranty applying except duration.

Care and Maintenance – NEVER clean stainless steel with any type of scrubbing pad or object that contains metal. Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for ZOMODO products. This will VOID the warranty. See product care recommendations at: WWW.ZOMODO.CA/PRODUCTCARE.

Winterization – For proper maintenance and product servicing for colder months, please visit WWW.ZOMODO.CA/PRODUCTCARE for winterization instructions. Improper or lack of servicing of outdoor plumbing fixtures may void the warranty.

WHAT IS NOT COVERED:

This warranty does not cover products that were discontinued when purchased or display products, whether such products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting in neglect, misuse, abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the product, or failure to follow care, cleaning or installation instructions provided by Zomodo.

Zomodo Canada recommends that all ZOMODO products be installed by a fully licensed and insured trade professional with experience in the installation of kitchen and/or bathroom manufactured goods.

LEGAL DISCLAIMER:

ZOMODO does not warrant any transport damage that may occur during third party shipping of any products. ZOMODO's warranty is only to the original purchaser. ZOMODO also takes no responsibility for any incidental or third-party damages caused directly or indirectly by ZOMODO products.

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316 MARINE GRADE RESIDENTIAL OUTDOOR STAINLESS STEEL SHOWERS

LIFETIME LIMITED WARRANTY

COLLECTION: ALFRESCO

Pending proper care and winterization of outdoor plumbing products is exercised routinely, ZOMODO's warranty for 316 marine grade residential outdoor stainless steel showers is as follows:

ZOMODO Canada hereafter referred to as ZOMODO, warrants its 316 stainless-steel shower structures to be free of defects in material and workmanship during normal residential usage for as long as the original consumer owns their home.

ZOMODO warrants the shower assembly (including the engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicone and stainless steel of the product to be free from defects in material and workmanship under normal usage for a period of **ONE (1)** year from date of purchase.

ZOMODO warrants the shower valve cartridge to be free from defects in material and workmanship under normal usage for a period of **FIVE (5)** years from date of purchase.

*ZOMODO warrants that Brushed (BR) stainless steel finish on ZOMODO shower systems will be free of manufacturing defect for the **LIFETIME** of the shower.

Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

This warranty applies only to ZOMODO products purchased and installed in Canada.

ZOMODO will, at its election, repair, replace, or make appropriate adjustment where ZOMODO inspection discloses any such defects occurring in normal usage. Proof of purchase (original sales receipt) must be provided to ZOMODO with all warranty claims. ZOMODO is not responsible for removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of ZOMODO exceed the purchase price of the product. All transportation costs to and from the point of purchase will be the responsibility of the purchaser. Any sink returned must be in the original packaging and include all the accompanying accessories, parts and documentation.

Commercial Warranty - If this product is used commercially or used outside of Canada, ZOMODO warrants the product to be free from defects in material and workmanship for **ONE (1)** year from the date of purchase, with all other terms of this warranty applying except duration.

Care and Maintenance – NEVER clean stainless steel with any type of scrubbing pad or object that contains metal. Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents not recommended for ZOMODO products. This will VOID the warranty. See product care recommendations at: WWW.ZOMODO.CA/PRODUCTCARE.

Winterization – For proper maintenance and product servicing for colder months, please visit WWW.ZOMODO.CA/PRODUCTCARE for winterization instructions. Improper or lack of servicing of outdoor plumbing fixtures may void the warranty.

WHAT IS NOT COVERED:

This warranty does not cover products that were discontinued when purchased or display products, whether such products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This warranty does not cover any free gifts included with purchase.

This warranty does not cover damage resulting in neglect, misuse, abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the product, or failure to follow care, cleaning or installation instructions provided by Zomodo.

Zomodo Canada recommends that all ZOMODO products be installed by a fully licensed and insured trade professional with experience in the installation of kitchen and/or bathroom manufactured goods.

LEGAL DISCLAIMER:

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